



Safety and Security Rotterdam World Gateway

The Rotterdam World Gateway (RWG) terminal is guarded 24/7 to prevent injury or damage to individuals, equipment and goods and to protect against criminal activity and terrorism. The terminal is entirely fenced and equipped with security cameras. Regular surveillance patrols are conducted as well.

The terminal is subject to the Port Security Act and the ISPS (International Ship and Port Facility Security) code. All visitors must be registered with Security in advance. The security policies in effect are designed to prevent unauthorised cargo tampering. Everyone entering the terminal must take those measures deemed necessary for ensuring the general safety of individuals, equipment and goods. Without exception, an access card is required to enter the terminal and visitors must be able to identify themselves at all times. Specific authorisation is needed in order to enter offices and other buildings on the terminal.

Terms of entry

- The ISPS code states that access to the terminal is prohibited for all individuals and means of transportation, except with the permission of the security official or authorised RWG employee.
- The minimum age for access to the terminal is 18 years.
- The terminal may only be entered after preno-

tification of the visit and after passing the annual safety and security instruction at the Security Lodge.

- While at the terminal, all individuals must be in possession of a valid access card. This card can be obtained at the Security Lodge, on presentation of a valid identification (ID card or passport).
- Permission to enter the terminal will be restricted to the area relating to the purpose of the individual's visit.
- Both the designated route and instructions from a security official or authorised RWG employee must be followed.
- The unloading of cars on the quay is prohibited.
- When leaving the terminal, visitors must sign out with either Security or the authorised RWG employee who initially granted permission for the visit.
- During the visit at RWG, CCTV recordings will be made.
- It is forbidden to stay in risky places, for



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example near open overhead doors, under loads and on cordoned off areas and stacking compartments, as well as placing vehicles and items on / in the shaded compartment and crane track.

- Work may only be performed with a valid work permit and by VCA certified individuals.

Information to be submitted before vessel arrival

- Details on the agent.
- ISPS information on the vessel:
 - Contact details of the Ship Security Officer (SSO) and Company Security Officer (CSO).
 - Previous ports of call, security level, et cetera.
 - Crew and passenger manifests (with expected embark and disembark dates).
- List of visitors and suppliers (entry only after prenotification by agent or SSO).
- Expected bunkers (allowed only from the water side).
- Work on vessels (propeller or helm) needs to be reported to the RWG Operations department.

Traffic rules

- General traffic laws apply at RWG, which

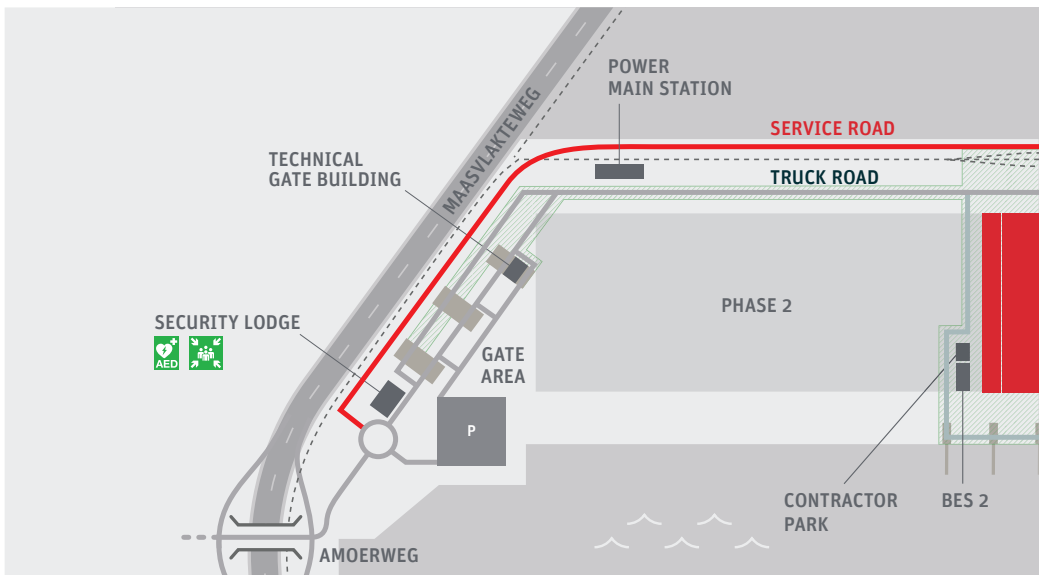
includes the obligation of wearing a seat belt.

- The speed limit for the entire terminal is 30 kilometres per hour unless indicated otherwise.
- All (traffic) signs and instructions must be followed closely.
- Flashing or warning lights are required in operational areas.
- The use of telephones in moving vehicles is prohibited unless it is handsfree.
- Parking is only permitted in the designated parking spaces.



Safety rules

- Caution must be exercised on the entire terminal, in particular when using the quay side stairs.
- The instructions on the work permit need to be followed when performing work at the RWG terminal.
- All parties must be aware of the fact that the terminal is a work site where unexpected and dangerous situations can occur.
- Extra caution must be exercised near vehicles and equipment such as forklifts, reach stackers, AGVs (Automated Guided Vehicles) and cranes.



- Loitering is prohibited in high-risk areas such as under hoisted loads or spreaders, as well as parking/placing vehicles and material on or within the marked space and crane lane and in the vicinity of fenced off areas and stacks.
- In case of evacuation go to the designated assembly point and/or follow the instructions of RWG employees.

Personal Protection Equipment



- The use of Personal Protection Equipment (PPE) – a safety helmet, protective footwear and a fluorescent safety vest or jacket – is obligatory, except in areas designated as PPE free.
- Supplementary PPE must be worn for particular tasks and in areas where additional PPE is required: for example hearing protection or a life vest when working at the quay on the concrete adjacent to the water.
- If necessary, RWG can provide the required standard PPE.

Fire safety

- Smoking and open flame are prohibited on the

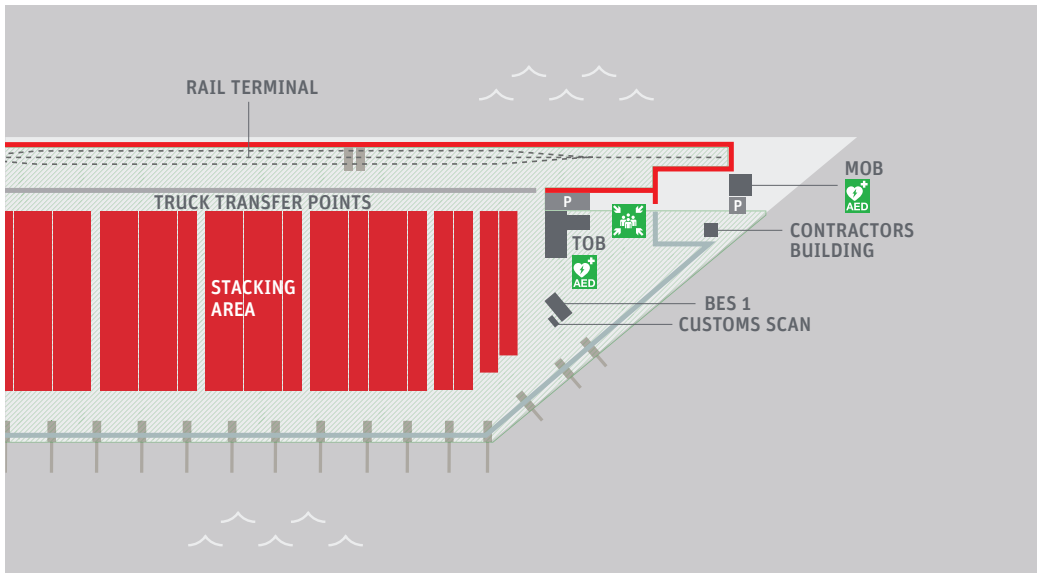
entire terminal, in buildings and on work sites. For welding, burning and other work involving open flame, an exemption can be requested via a work permit.

- Fire hydrants, water mains and storm drains must remain accessible for the fire brigade at all times.
- RWG and port authorities must always be notified of any hot work aboard vessels.

Prohibited activities

The following activities are strictly prohibited at the RWG terminal:

- Entering the terminal while under the influence of alcoholic beverages and/or stimulants, bringing these alcoholic beverages and/or stimulants onto RWG property and consuming them while on the premises.
- Conducting work outboard the vessel such as painting.
- Unloading cars on the quay.
- Smoking or using an open flame.
- Conducting work without authorisation and/or the required work permits.
- Parking or abandoning vehicles and means of



transportation, or leaving behind equipment or tools in such a way that they can pose danger to others.



- Taking photographs or recording video.
- Approaching the stack or climbing in or on company equipment without express permission in advance.
- Riding on vehicles other than on places intended for sitting or standing passengers.
- Polluting the terminal, sorting areas, sheds or work sites.
- Entering an operational area or the quay without permission.

Sanctions

In the event of not following regulations or instructions concerning safety, hygiene and traffic, RWG reserves the right to:

- Have the individual removed from the terminal and deny him or her access in the future.
- Stop all work without accepting any liability whatsoever for damage that occurs as a result, whether to property of the negligent individual, parties involved or the client. RWG does however reserve the right to seek compensation for damage caused by the actions or inaction of the individual responsible.

Liability

Visiting the terminal of Rotterdam World Gateway B.V. (RWG) will be at your own risk. Please be aware of certain risks relating to a container terminal in operation like RWG, for example the risk to suffer damages while participating in the traffic on the terminal, during loading and/or discharging cargo, while moving containers or other cargo as well as during other terminal activities relating to storage and stevedoring. RWG and/or personnel assigned by RWG will not be liable for any damage – of whatever nature and/or of whatever cause – to

persons, vehicles, vessels and/or other objects situated on its premises, in the waters adjacent to its premises and/or on ships moored alongside its quays, unless this damage is caused by wilful intent or gross negligence of RWG, its assigned personnel or management.

Incidents

All unsafe situations, incidents and accidents such as vehicle collisions, security incidents, damage, fire or accidents involving hazardous substances must be reported to RWG Security immediately. The following information must be given:

- Who you are.
- What has happened.
- Where the incident has occurred.
- What time the incident has occurred.
- Whether anyone has been injured.

RWG contact details Emergency number

+31 (0)10 742 21 12

Security Lodge

+31 (0)10 742 20 81, security@rwg.nl

Security Team Leader

+31 (0)10 742 20 89,
teamleidersecurity@rwg.nl

Port Facility Security Officer (PFSO)

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Hazardous Cargo Team

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QHSSE consignatiedienst

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